

Summary of recommendations

- Recommendation 1** **32**
 That the NSW Government amend the Crimes (Administration of Sentences) Regulation 2014 to establish a separate classification for inmates sentenced to life imprisonment with little or no prospect of release from custody that is based on the risk they pose to the community, preserves the good order of correctional facilities and ensures the safe and effective management of the inmates.
- Recommendation 2** **32**
 That Corrective Services NSW develop and action a comprehensive communication strategy to educate the public on the operation of the New South Wales correctional system.
- Recommendation 3** **44**
 That the NSW Department of Justice consider merging the victims registers of the Mental Health Review Tribunal, Juvenile Justice and Corrective Services NSW.
- Recommendation 4** **45**
 That Corrective Services NSW trial an opt-out Victims Register for victims of inmates sentenced to life imprisonment.
- Recommendation 5** **45**
 That, as part of the opt-out system at recommendation 4, Corrective Services NSW establish a policy whereby the Victims Register conduct a one-off follow up of victims of inmates sentenced to life imprisonment who have opted-out of the register to ask if the victim would like to reconsider joining the register, and that victims be informed of this policy when they initially make the decision to opt-out.
- Recommendation 6** **49**
 That Corrective Services NSW establish a policy whereby, as soon as possible following sentencing, the Victims Register provide an information package to victims of inmates sentenced to life imprisonment and offer to telephone or meet with them to explain the correctional system, custodial management practices and the day-to-day life of an inmate and that it consider doing this in the presence of a counsellor.
- Recommendation 7** **49**
 That Corrective Services NSW develop, in consultation with victim support groups and the Commissioner of Victims Rights, a form to be provided to victims of inmates sentenced to life imprisonment following sentencing that includes a list of matters that victims can nominate to receive updates about, and that this form also be made available to current victims of inmates sentenced to life imprisonment.
- Recommendation 8** **55**
 That the NSW Government amend the Crimes (Administration of Sentences) Regulation 2014 to state that, in cases where the Commissioner for Corrective Services does not adopt the recommendations of the Serious Offenders Review Council, reasons as to why the recommendations were not adopted must be provided.

Recommendation 9

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That the NSW Government consider measures to improve the capacity of the prison system to adequately house, manage and care for aged and frail inmates, including to establish designated units and areas in more correctional centres in New South Wales.